



Quality Policy

1. Mission and Vision

We promote and make our customers' ideas a reality through technology and innovation.

We promote Technology and Innovation

Our mission is to assist our customers in their efforts to create and develop products and services. Our main challenge is to apply all of our experience in the areas of innovation and technology towards improving the performance of our customers and making their projects reality.

The best talent

At Altran, we are committed to being a leader in innovation, technology and the development of the best talent, providing a range of services and solutions that allow us to assist customers in achieving their objectives and improving their competitive advantages.

2. Values

All of us at Altran share values and behaviours that help us undertake more ambitious challenges and achieve success in our relationship with customers and the environment.

INNOVATION
Our heart and our DNA

EXCELLENCE

The experience of our consultants, the high standards we apply and the ability to handle the complexity of the projects we undertake.

DYNAMISM

The ability to open ourselves up to the world and adapt to our constantly changing environment.

CONSIDERATION

At Altran, we look after our employees, ensuring their professional development and promoting their talents and initiatives

RESPONSIBILITY

The commitment to run our business with integrity and to promote innovation for the common good



3. Quality Policy

In line with these principles, Altran defines its Quality Policy as the guiding principle with the aim of:

- Ensuring the satisfaction of our customers by continuously adapting to their needs
- Promoting and developing the skills and motivation of our employees, including them and making them responsible for the quality of their work
- Optimising the performance of each department and area within the company
- Selecting the best human and material resources in order to achieve the proposed objectives
- Ensuring the compliance of the legal and regulatory requirements related to our work

4. Continuous Improvement

The ultimate objective of this Policy is to achieve excellence through the continuous improvement of all the company's operations: the quality of the products and services we offer, software development activities, the skills of our workforce, the efficient use of resources, and the relationship with customers and members of the organisation. As a result, the entire Altran team is involved in implementing the Quality Management System based on processes.

In order to achieve this, each year, management sets specific objectives and establishes indicators that allow the assessment of their degree of compliance and help identify areas for improvement. Management also promotes innovation and improvement by assigning specific resources, training activities and applying methodologies and techniques based on self-assessment and continuous review processes.

The Quality Policy established in this document came into effect on 1st January 2016, and it has been distributed to and understood by all the levels within the organization. The Policy has the full commitment and support of Altran's management team, which establishes, applies and reviews the Policy each year through the Quality Management System in order to adapt it to customer needs and the company's goals.

On 14th of March 2017,



José Ramón Magarzo

CEO of Altran Spain