



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR

hereby certify that the organization

ALTRAN INNOVACIÓN, S.L.

CL LLACUNA, 56-70 EDIFICIO A.
08005 - BARCELONA

for the following field of activities

The Service Management System (SMS) that support the following service: CORAL Service (Altran Remote Operations Centre). In the company's offices in Barcelona.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

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